

LEGAL WORKPLACE

LONDON

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EXPLORE THE FUTURE LEGAL WORKPLACE

WEDNESDAY 17TH SEPTEMBER 2025

HFW, 8 BISHOPSGATE, LONDON

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Managing Director,
WORKTECH Events

A warm welcome to Legal Workplace London

Legal Workplace London is the forum for all workplace professionals involved in the future of work and the workplace for the legal sector.

Never before has the workplace, and the way we work, been so high on the agenda for organisations. Against a backdrop of unprecedented change, how can business leaders in the legal sector build engaging workplace experiences and cultures for their people?

You are invited to join senior professionals from real estate, facilities, HR, technology, executive management, architecture, design and professional advisors from some of the world's leading firms to listen to global thought leaders and share best practice and expertise.

The conference will be run in one stream, which means our delegates will get to attend every speaker presentation. We will also have a curated innovation exhibition in the breakout areas for attendees to meet with our education partners, complementing learning throughout the day, as well as three networking breaks, creating time for attendees to meet each other.

We hope you will be able to join us, and we are looking forward to welcoming you to the event on 17th September.

Warmest regards,
Caroline

CONTENTS



SPEAKERS



SESSIONS



CONFERENCE AGENDA



VENUE



WHO ATTENDS



KEY INFORMATION

MEET THE SPEAKERS

Legal Workplace London will attract some of the biggest and brightest names to debate, discuss, and divulge the latest thinking on the future of work and the workplace.

Through interdisciplinary speakers and learning experiences, we focus on bringing cutting-edge ideas and inspiration to the workplace community to enhance creativity and move thinking forward.

Instead of focusing on peer-to-peer innovation through imitation, we aim to curate a unique programme, bringing together experts in the fields of people, place and technology and relevant adjacencies to reflect on the future of work and workplace.

Alongside the conference series, the WORKTECH Academy knowledge hub explores the future of work through six key themes: people, place, technology, design, culture and innovation.

By creating leading commentary, research and publications, WORKTECH Academy places scientific research at the heart of key business problems.

www.worktechacademy.com

Full list of speakers

David Dewane, Geniant / Illinois Institute of Technology

Jeni Durksen, M Moser

Joe Durow, Gensler

Mike Forshaw, HFW

Kasia Maynard, WORKTECH Academy

Darren Mitchell, Simmons and Simmons

Jeremy Myerson, WORKTECH Academy

Elisa Ronka, Johnson Controls

Simon Ryan, CMS Cameron McKenna Nabarro Olswang LLP

Rachel Slade, Baker McKenzie

Claire Ward, SPS

Jane Watson, XY Sense

Anne Wilson, Clifford Chance



Mike Forshaw, HFW



David Dewane,
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Simon Ryan, CMS Cameron McKenna
Nabarro Olswang LLP



Darren Mitchell, Simmons and Simmons



Jeni Durksen, M Moser



Case Study: From Formal to Flexible – Inside Baker McKenzie's New London HQ

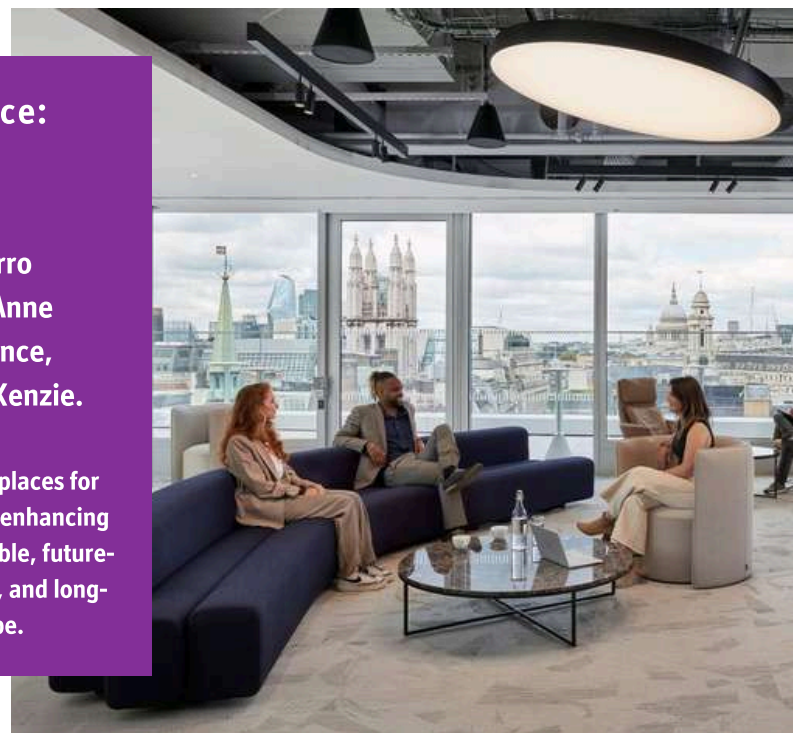
Rachel Slade, Head of Change and Transformation, Baker McKenzie

A deep dive into Baker McKenzie's redesigned London office, focusing on unassigned seating, smart technology, and workplace design that strengthens connection and well-being. Hear how Baker McKenzie's redesigned London office creates an innovative and flexible approach to a new legal workspace. Rachel will outline the shift to unassigned seating, the integration of smart technologies to boost performance, and design strategies that enhance collaboration, client engagement, and enhance employee well-being. All in all, reflecting a modern, flexible approach to future legal workspaces.

EXPERT PANEL: Reimagining the Legal Workplace: Agility, Culture, and Technology

Simon Ryan, Head of Premises, CMS Cameron McKenna Nabarro Olswang LLP, Darren Mitchell, COO, Simmons and Simmons, Anne Wilson, Global Senior Change Management Lead, Clifford Chance, Rachel Slade, Head of Change and Transformation, Baker McKenzie.

This expert panel will explore how the legal sector is redesigning its workplaces for a hybrid, digital-first future, discussing strategies for embedding culture, enhancing collaboration, leveraging emerging technologies, and delivering sustainable, future-fit environments that support productivity, talent retention, client service, and long-term organisational resilience in a rapidly changing professional landscape.



From Languishing to Flourishing

David Dewane, Chief Experience Officer, Physical Space, Geniant and Adjunct Professor, Illinois Institute of Technology

This session argues that many contemporary workplaces are stuck in a rut that social scientists describe as "languishing." David will break down the characteristics of languishing and describe how to elevate employee experiences in the direction of flourishing. He will then take a deep dive into metrics that create a basis for a data-driven approach to creating high-performance working environments.

08:30 | CONFERENCE OPENS

09:00 | CHAIRPERSON'S OPENING REMARKS

Kasia Maynard, **Head of Research and Editorial, WORKTECH Academy**



09:10 | HOST WELCOME ADDRESS

Mike Forshaw, **Head of Property, HFW**



As the hosts of this year's Legal Workplace25 London, HFW welcomes delegates to their landmark offices at 8 Bishopsgate. As part of the event, delegates can apply for a guided tour of HFW's new agile workspace. Tours will take place at 15:30 and 16:00, with limited spaces available.



09:15 | THE MAGNET, MATRIX, MUTUAL AND MENTOR: WHAT HAPPENED NEXT TO THE LEGAL WORKPLACE?

Jeremy Myerson, **Chairman, WORKTECH Academy**



Early in the pandemic, WORKTECH Academy published a special report on the emerging shape of the future legal workplace. This identified several cultural shifts and presented four key design models: the Magnet, Matrix, Mutual and Mentor. Five years on, how have these models developed? In this keynote presentation, Professor Jeremy Myerson looks at the implications for law firms today and at what lies ahead for the global workplace.

09:50 | WHAT KIND OF WORKPLACE DO LAWYERS WANT? THE DATA IS IN.

Joe Durow, **Senior Associate and Project Director, Gensler**



In today's dynamic legal landscape, the workplace is evolving into more than just a space to conduct business—it's becoming a hub of innovation and collaboration. To understand what truly matters to lawyers, we conducted two new legal workplace studies in the UK and the U.S. These comprehensive reports reveal the preferences and insights of lawyers, providing valuable guidance for anyone involved in shaping their firm's real estate and workplace strategies.

10:20 | INNOVATION PLATFORM: THE TRUE COST OF INACCURATE DATA

Jane Watson, **General Manager, EMEA, XY Sense**



Data insights and the potential of AI are at the forefront of our minds, as AI offers the potential to transform how we work and how we manage our spaces. But quality of data matters: garbage in, garbage out. Jane unpacks what happens if we get the foundations wrong and the true cost of inaccuracy. By focusing on real and tangible outcomes, we can truly understand traditional ROI and also Returns on Insight.

10:25 | COFFEE & NETWORKING BREAK

10:55 | CASE STUDY: REDEFINING LEGAL WORKSPACES: HFW'S TRANSFORMATION JOURNEY

Mike Forshaw, **Head of Property, HFW** and Jeni Durksen, **Associate Director, M Moser Associates**



Hear how HFW redefined its workspace through a four-year collaboration with M Moser. Trace the firm's strategic relocation to 8 Bishopsgate, the UK's tallest BREEAM Outstanding and EPC A-rated building, through the transformation of its working culture. A move to 100% agile working, supported by a 1:0.6 desk ratio, enabled HFW to reduce its footprint from 79,000 to 59,000 sq ft. Hosted in the new Client Suite – where panoramic views frame a reimagined client experience – this session offers an exclusive first look at insights from 18 months of post-occupancy data, revealing how the workplace is performing for people, business and brand.

11:25 | CASE STUDY: FROM FORMAL TO FLEXIBLE – INSIDE BAKER MCKENZIE'S NEW LONDON HQ

Rachel Slade, **Head of Change and Transformation, Baker McKenzie**



A deep dive into Baker McKenzie's redesigned London office, focusing on unassigned seating, smart technology, and workplace design that strengthens connection and well-being. Hear how Baker McKenzie's redesigned London office creates an innovative and flexible approach to a new legal workspace. Rachel will outline the shift to unassigned seating, the integration of smart technologies to boost performance, and design strategies that enhance collaboration, client engagement, and enhance employee well-being. All in all, reflecting a modern, flexible approach to future legal workspaces.

11:55 | EXPERT PANEL: REIMAGINING THE LEGAL WORKPLACE: AGILITY, CULTURE, AND TECHNOLOGY

Rachel Slade, **Head of Change and Transformation, Baker McKenzie**, Simon Ryan, **Head of Premises, CMS Cameron McKenna Nabarro Olswang LLP**, Darren Mitchell, **COO, Simmons and Simmons**, Anne Wilson, **Global Senior Change Management Lead, Clifford Chance**

This expert panel will explore how the legal sector is redesigning its workplaces for a hybrid, digital-first future, discussing strategies for embedding culture, enhancing collaboration, leveraging emerging technologies, and delivering sustainable, future-fit environments that support productivity, talent retention, client service, and long-term organisational resilience in a rapidly changing professional landscape.



12:25 | DESIGNING FOR PRECISION: TRANSFORMING LEGAL WORKPLACES WITH DATA-DRIVEN STRATEGY

Speaker to be confirmed.



This session explores how data-driven design is reshaping legal workplaces for a new era of agility, confidentiality, and collaboration. As law firms adapt to hybrid models and evolving talent expectations, we reveal how real-time spatial data and digital tools can optimise workplace performance, reduce real estate waste, and create environments that support both focus and flexibility in a high-stakes professional landscape.

12:35 | LUNCH & NETWORKING BREAK

13:30 | FIRESIDE CHAT: UNLOCKING HIGH PERFORMANCE IN THE NEW AGE OF WORK

Claire Ward, **Chief Innovation Officer, SPS**, Mike Forshaw, **Head of Property, HFW** and Kasia Maynard, **Head of Research and Editorial, WORKTECH Academy**

Drawing on findings from a new global state of the market survey by WORKTECH Academy and SPS, this session will reveal how performance is shaped by workplace environment, digital tools, and policy. It will offer practical strategies and new performance frameworks to help your employees thrive in an era defined by flexibility, data, and transformation



14:00 | RETHINKING ACCESS: ELEVATING THE WORKPLACE EXPERIENCE

As expectations for seamless workplace experiences rise, HFW has reimagined how people move through its offices – from arrival at the building to sitting at their desk. This session explores how integrated digital access, mobile credentials, and intuitive systems are transforming security, enhancing flexibility, and removing friction. Discover how streamlined access is reshaping the employee journey in high-performance legal workplaces.

14:35 | AGENTIC AI AND THE LEGAL SECTOR: RETHINKING WORK, SPACE, AND CULTURE

Elisa Ronka, **Managing Director,**
Digital – EMEA, Johnson Controls



Agentic AI is set to transform the legal profession – shifting how lawyers work, how workplaces function, and how offices are designed. This session explores the impact of autonomous systems on legal processes, decision-making, and space planning, and asks how firms must adapt their culture, technology, and built environment to stay competitive in an increasingly intelligent, AI-driven world.

15:05 | COFFEE & NETWORKING BREAK

15:30 | FROM LANGUISHING TO FLOURISHING

David Dewane, Chief Experience
Officer, Physical Space, geniant and
Adjunct Professor, Illinois Institute of
Technology



This lecture argues that many contemporary workplaces are stuck in a rut that social scientists describe as 'languishing'. This talk breaks down the characteristics of languishing and describes how to elevate employee experiences in the direction of flourishing. Then takes a deep dive into metrics that create a basis for a data-driven approach to creating high-performance working environments.

16:00 | KNOWLEDGE EXCHANGE – INSIGHTS, REFLECTIONS, AND FORWARD THINKING AND FORWARD THINKING



As the day concludes, join us to reflect on key themes, insights, and takeaways from the conference. This interactive session will distil key learnings, spark discussion, and explore how the ideas presented can drive future action. Share your thoughts, gain fresh perspectives, and leave inspired to turn insights into impact.

16:30 | CHAIRPERSON'S CLOSING REMARKS

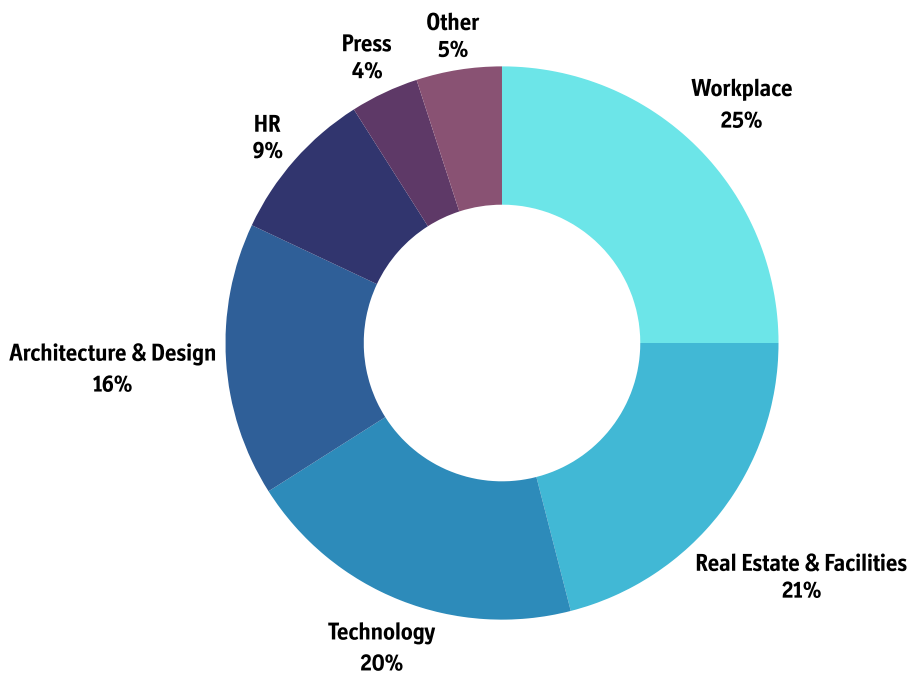
Kasia Maynard, **Head of Research and Editorial, WORKTECH Academy**



16:45 | CONFERENCE CLOSES & NETWORKING DRINKS

WHO ATTENDS

Attracting senior level professionals from Workplace, CRE, IT, HR and Architecture & Design



A well-spoken and experienced group of presenters providing leading edge subjects current topics and statistics. A great place to learn about new ideas.

WORKTECH DELEGATE, DELOITTE



Informative, interesting views on workplace design, planning technology and workers



WORKTECH DELEGATE, BANK OF MONTREAL



BOOK NOW

www.worktechevents.com/events/legal-workplace25-london/

KEY INFORMATION

Date & Venue

When: Wednesday 17th September 2025

Where: HFW, 8 Bishopsgate, London

How to book:

Visit: www.worktechevents.com/events/legal-workplace25-london

Offer a Special Rate to Your Network

Become a marketing partner for this event and qualify for a special rate for your colleagues, complimentary passes for yourself, logo exposure for your organisation, and more.

If you are part of a group that would like to attend and are looking for a joint group rate please get in touch to arrange a bespoke ticket price.

Become a WORKTECH Ambassador

We're looking for people that love the future of work and the workplace and social media. People who are willing to become part of our team and help spread the word to the masses. There will be a free event ticket available to successful applicants. Apply here: <https://bit.ly/3jiHC4b>

For more information on the above initiatives, please contact:

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